

BREAKFAST AT BELMONT

BUILDING RAPPORT IN THE HEALTHCARE ARENA

A CEU EVENT

WEDNESDAY • AUGUST 7, 2019
8:00-10:00 AM

Breakfast • 8:00 - 8:30
Presentation • 8:30 - 9:30
Tours • 9:30 - 10:00

BELMONT VILLAGE SENIOR LIVING
500 McHenry Rd. • Buffalo Grove, IL 60089



SPEAKER: Eugene Roginsky, LCSW

Eugene is the Director of Community Relations and Education for LifeCare Home Health & In-Home Services. His background includes inpatient psych, intensive outpatient psych, and outpatient psychotherapy.

Clear communication and understanding create harmony in the workplace. Join us for a technique-focused seminar on how to establish rapport in the healthcare arena. Topics will include:

- Building rapport with anxious patients
- Rapport reinforcement
- Emotional management
- Working with resistant clients
- Building rapport with families and groups
- Negative rapport

Social workers, nurses, nursing home administrators, and licensed clinical professional counselors will receive 1 CEU at the completion of this program. CEUs provided by Associated Behavioral Consultants.

Breakfast will be served.

Seating is limited. RSVP by August 5 to Susan Kocanda at 847-537-5000 or skocanda@belmontvillage.com.



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